

Get the help you're looking for.

There are different ways to connect with HANYS and Fidelity to get the help you're looking for.



CLICK: Visit your NetBenefits® account by logging on to [NetBenefits.com](https://netbenefits.com). View your account balance, update your contact information, establish beneficiaries for your retirement account, and access Fidelity's online tools and resources.

You can also download the NetBenefits® App and access your retirement account right from your mobile device. [Fidelity.com/go/NetBenefitsapp](https://fidelity.com/go/NetBenefitsapp)

CALL: If you have questions and would like to speak with a Fidelity Representative, call the Benefits Service Center at **800-343-0860**, Monday through Friday, 8:30 A.M. to midnight Eastern time.



MEET: *Need an in-depth planning session?* Your dedicated Fidelity Workplace Financial Consultant, **Serena Cole**, is available to meet with you. During your consultation, Serena can help you plan for both expected and unexpected life events and support you with everything from basic budgeting to complex financial situations and retirement planning. Your planning partner is welcome to attend.

[Click here to schedule your consultation with Serena!](#)

If Serena's availability does not work for your schedule, you can also call **800-642-7131** to speak with a workplace financial consultant by phone at a time that is convenient for you.

Your HANYS Retirement Educators, Kentrel Herbert and John Rosenfeld, are standing by to meet with you for an in-depth, confidential consultation and to answer your quick questions too!

Your HANYS Retirement Educators:



Kentrel Herbert

<https://calendly.com/hbsedu4/kentrel>



John Rosenfeld

<https://calendly.com/hbsedu6/john>



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