# Legal help made easy

MetLife Legal Plans provides you with access to experienced attorneys and reduces effort on your end. It's a smart, simple, affordable way to get the legal help you need.

# 1 Easy to find an attorney

Go to members.legalplans.com, or call 844-638-2454 (844-MET-CHLI). to speak with an experienced service team that can match you with the right attorney and give you a case number.

# 2 Easy to make an appointment

Call the attorney you select, provide your case number and schedule a time to talk or meet.

# 3 Easy from start to finish

That's it! There are no copays, deductibles or claims forms when you use a network attorney for a covered matter.

## Experience and convenience you can count on.

You'll have all the help you're looking for from our experienced service team, network of attorneys and variety of online resources.



### **Award-winning service**

- Regularly recognized for excellence in customer service<sup>1</sup>
- Experienced service team available from 8 am to 8 pm ET



### **Top-quality attorney network**

- Average of 25 years of experience and vetted regularly
- Nationwide network with a range of specialties



#### Convenient online help

- Create an account on our website to access coverage information and our attorney locator
- 24/7 access to our attorney locator and case numbers
- Access to digital estate planning to create wills, living wills and powers of attorney all online



### Ease of use<sup>2</sup>

- All billing is handled between MetLife and the attorney
- No claims forms, hidden fees or deductibles

Group legal plans provided by MetLife Legal Plans, Inc., Cleveland, Ohio. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. Some services not available in all states. No service, including consultations, will be provided for: 1) employment-related matters, including company or statutory benefits; 2) matters involving the employer, MetLife and affiliates and plan attorneys; 3) matters in which there is a conflict of interest between the employee and spouse or dependents in which case services are excluded for the spouse and dependents; 4) appeals and class actions; 5) farm and business matters, including rental issues when the participant is the landlord; 6) patent, trademark and copyright matters; 7) costs and fines; 8) frivolous or unethical matters; 9) matters for which an attorney client relationship exists prior to the participant becoming eligible for plan benefits. For all other personal legal matters, an advice and consultation benefit is provided. Additional representation is also included for certain matters. Please see your plan description for details. MetLife® is a registered trademark of MetLife Services and Solutions, LLC, New York, NY.

<sup>&</sup>lt;sup>1</sup>Two-time winner of the Silver Stevie in the American Business Awards, 2016 and 2017; Bronze winner in 2018, 2019 and 2020.

<sup>&</sup>lt;sup>2</sup> When using a network attorney for a covered legal matter